

Quality Policy

The quality policy of IndianOil Adani Ventures Limited is centered on fulfilling and positively exceeding expectations of our valued external and internal customers in all our activities.

We are committed to satisfying all applicable requirements and continual improvement of the quality management system, which provides a framework for setting quality objectives.

Our key quality objectives are to:

- Consistently meet or exceed customer expectations by achieving excellence in efficiency and extending services conforming to customer requirements including relevant specifications, codes and standards.
- Continuously improve and upgrade our technology and processes for cost effective and high quality solutions.
- Train, educate and motivate all the team members to engage in preparation, implementation and review of the quality management system.
- Meet and exceed health, safety, environment and quality standards as applicable to services provided by us.
- Effectively communicate the quality policy using suitable means of communication to ensure that it is well appreciated within the organisation and also by customers.
- Continuously improve the effectiveness of the quality management system in a systematic and planned manner.
- Encourage our customers to provide regular feedback regarding our services and systems to facilitate continuous all-round improvement to achieve customer delight.



Capt. Anubhav Jain
Managing Director
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