



SUSTAINABILITY REPORT

2023 - 2024



Message from Managing Director

Dear Stakeholders,

I am pleased to present our 2023-2024 Sustainability Report, highlighting the strides we've made in our sustainability journey. As we navigate the complexities of the evolving energy landscape, our unwavering commitment to environmental stewardship, social responsibility, and the well-being of future generations continues to guide our efforts.

As a diversified Infrastructure & Energy Services provider, we are acutely aware of the impact our operations have on the environment and the communities we serve. Over the past year, we have implemented various initiatives aimed at enhancing the quality of life within these communities, with a strong emphasis on health, education, and environment. Our organizational structure, underpinned by rigorous management oversight and control systems, ensures that our activities are both effective and aligned with our core values.

Our dedication to driving positive change remains steadfast. We are committed to contributing to India's development and creating a sustainable future for all our stakeholders through consistent and meaningful efforts.

Sincerely,
Anubhav Jain
Managing Director, IAVL



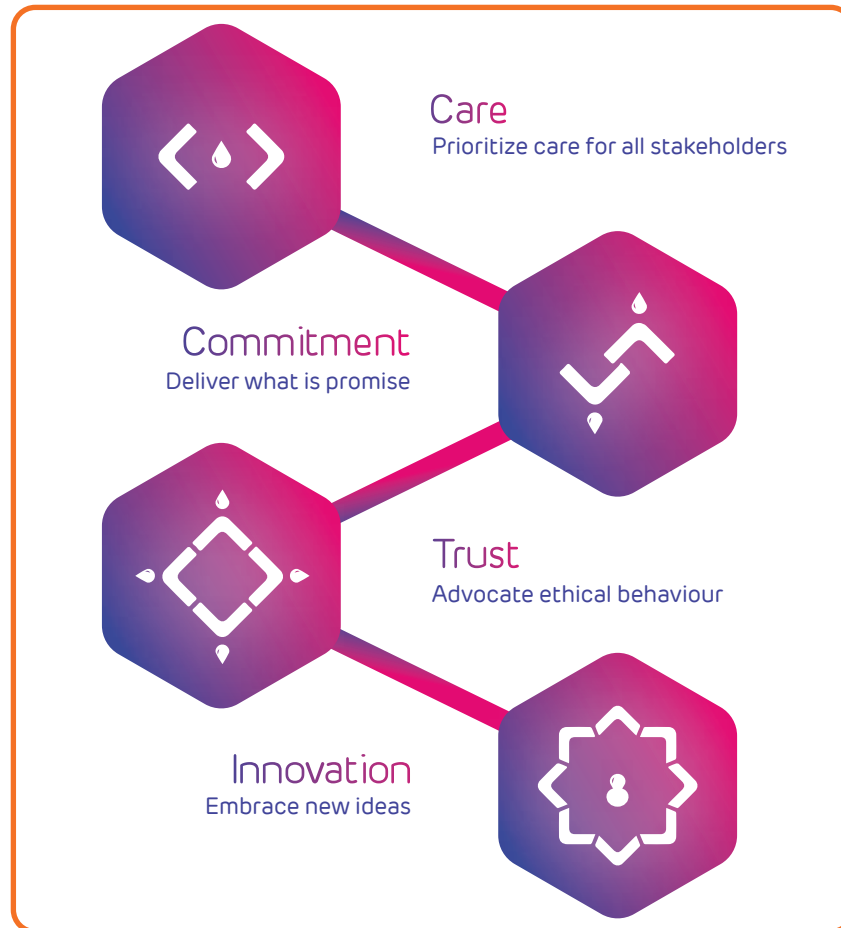
IndianOil Adani Ventures Overview:

IndianOil Adani Ventures (formerly known as Indian Oiltanking), headquartered in Vikhroli, Mumbai is a midstream infrastructure service and solution provider to the Oil, Gas, and Chemical Industry with domain expertise in Terminalling Services, Build Capabilities, and Renewable Energy. IAVL offer a comprehensive range of services to cater to all customer requirements, from initial conception to the commissioning and operation & maintenance of bulk liquid storage facilities.



Our Vision

Lead the energy infrastructure space globally and be the preferred partner of choice of customers and partners through innovation, quality and efficiency by adopting sustainable practices.



ESG Framework and Approach:

Leveraging values of Care, Commitment, and Trust, IAVL has developed an approach that strengthens business through sustainable practices.

E - Environmental

Focus on responsible environmental management through:

Energy Efficiency: Implement programs to reduce energy consumption in terminals and operations. Explore renewable energy sources for powering facilities

Conservation: Minimize environmental footprint through activities like tree plantation and cleanliness drive

Waste to Energy Generation: We are pioneer in developing Compressed Biogas plants with focus on promoting green energy

Bio-Fertilizer: The bi-product of Biogas plant is sold in the form of organic fertilizer

S – Social

Invest in employees through:

Safety: Foster a strong safety culture with comprehensive training programs and incident prevention measures

Diversity & Inclusion: Promote a diverse and inclusive workplace that values all employees

Community Engagement: Support local communities through Corporate Social responsibility initiatives

Trust: Maintain open communication with employees and communities

G – Governance

Implement strong corporate governance practices to ensure ethical decision-making and accountability.

Compliance Management: Ensuring adherence to regulatory and industry

Audit and Assurance: Conducting regular reviews and assessments plantation and cleanliness drive

Training & Development: Provide opportunities for employee growth and development

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01 Responsibility towards Environment

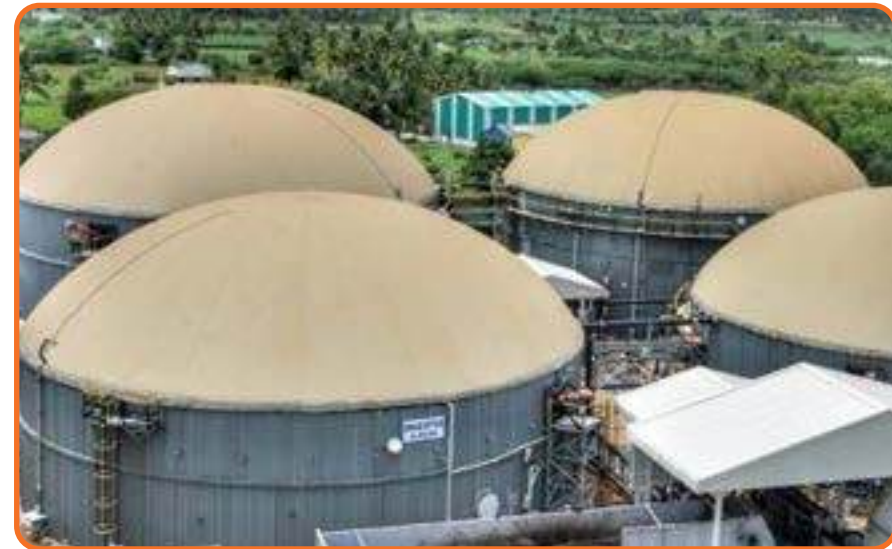
In line with our goal and commitment to reduce our impact on the environment, we undertake several measures to reduce emissions conserve energy by use of technology and focus on asset integrity.

We undertake initiatives like solar panel installation at our terminals, tree plantation, cleanliness drive and awareness drives towards environment conservation to minimize our environmental impact and pave the road towards low carbon future and contribute positively towards our Climate Change commitment.

Initiatives taken to conserve environment include:

Waste to Energy Generation:

IAV Biogas, a subsidiary of IAVL is a pioneer in developing Compressed Biogas (CBG), utilizing organic waste as a valuable resource for renewable energy generation. By converting organic waste into biogas through anaerobic digestion, IAV Biogas promote sustainable waste management practices while reducing greenhouse gas emissions. Compressed Biogas (CBG) produced at plants serves as a clean and renewable alternative to conventional fossil fuels, contributing to India's energy transition towards a greener future.



Bio-Fertilizer:

The by-product of our Biogas plants is a nutrient-rich organic fertilizer derived from the digestion process of organic waste. This bio-fertilizer is a sustainable alternative to chemical fertilizers, offering essential nutrients for plant growth and soil health. By commercializing the bio-fertilizer, IAVL contributes to circular economy principles by closing the loop on organic waste management, reducing dependency on synthetic fertilizers, and promoting sustainable agriculture practices. This initiative aligns with our commitment to environmental stewardship and promoting circular economy solutions that benefit both agriculture and the environment.

Solar Project Details:

Duration: April 23 - March 24

Location	Solar Plant Capacity (KW)	KPI Target (Units)	Actual Units Generated	Actual Vs Target (%)	Cost Saving (Rs in Thousands)	Power Taken From State Board (KWH)	Total Power Consumed (KWH)	Solar Generation Vs Total Power Consumption
Navghar	120	120000	113773	95%	1820	1674656	1788428	6%
ZIAVPL	112	132840	140232	106%	701	932510	1072742	13%
Raipur	200	232200	246397	106%	2464	1791171	2037568	12%
Total	432	485040	500401	103.17%	4985.48	4398337	4898738	10.21%
Total Savings (Rs in Thousands)					4985.48			



Solar Street Light CSR Project:

Navghar Terminal:

The Terminal contributed 27 solar street lights and 10 kVA solar power system to Panchayat building of Dhutum village. This initiative is set to bring direct benefits to over 4,500 villagers in Dhutum GP, providing both illumination and financial relief through MSEB usage bill subsidies.



Paradip BOOT:

80 solar streetlights have been installed across various villages in Paradip Garh Grampanchayat. This endeavour aims to brighten the lives of over 10,000 villagers, including our dedicated officers and contract workers.



NRL COIT:

The terminal installed 45 Solar Street Lights in Paradip.



Solar street light installation initiative shall illuminate the lives of several hundred lower income group, enhancing safety and promoting eco-friendly practices in the community.



Tree Plantation Initiative:

1800 Saplings planted have been planted by employees throughout the year across all terminal locations.

World Environment Day:

On World Environment Day At IAVL, we engaged in a series of activities such as tree plantation, a beach clean-up drive, a plastic waste collection drive and an awareness campaign to ban plastic usage. Here are some glimpses



Tree Plantation Drive - VWOT Dhumad



Tree Plantation Drive - CUT Raipur



Beach Clean up Drive - NRL COIT



Tree Plantation Drive - Navghar



Ban Plastic Drive - Paradip BOOT



Tree Plantation drive - IOC JNPT



Plastic Waste Collection Drive - ZIAVPL



Awarness Session - Corporate Office



Tree Plantation - IAV Biogas

02

Social Responsibility

IndianOil Adani Ventures recognizes that our long-term success is intricately linked to the well-being of our employees, the communities we operate in, and society at large. This section outlines our commitment to social responsibility, focusing on fostering a safe and inclusive workplace, investing in employee development, and actively engaging with the communities where we operate. Through these initiatives, we aim to create a positive social impact and contribute to a sustainable future for all.

Six Pillars of IAVL CSR:



Education

IAVL supports CSR initiatives in education by funding scholarship programs, funding schools in underserved areas, providing educational resources and technology, or by organizing workshops to enhance learning opportunities for underprivileged students.



Healthcare

Under this head, IAVL engages in activities such as setting up healthcare camps, supporting hospitals or clinics in rural areas, sponsoring medical treatments for the economically disadvantaged, or conducting health awareness campaigns.



Skill India

IAVL contributes to vocational training programs, creating skill development centers, offering apprenticeships or internships, and promoting



Swachh Bharat

Activities under this head includes organizing cleanliness drives, building sanitation facilities in rural areas, promoting waste management and recycling programs, or educating communities on hygiene practices for a cleaner environment.



Environment

Under this head, IAVL partake in tree plantation drives, promoting renewable energy adoption, organizing awareness campaigns on conservation, supporting wildlife protection initiatives, or implementing eco-friendly practices within its operations to reduce its environmental footprint.



Rural Development

Rural development initiatives aims to enhance infrastructure and livelihood opportunities in underserved rural areas.

Healthcare

First-aid Awareness Activity

IAVL Navghar and JNPT team organised program focused on domestic safety, childcare and first-aid. The engaging hour-long training session was attended by over 250 enthusiastic women at Dhutum and Chirle village at Navghar and by 80 police staff at JNPT who were eager to learn and empower themselves. During the training, a wide range of essential first-aid topics, including burns, scrapes, strokes, diabetes, fractures, pain management, electric shock related injuries etc were covered. The team further provided a specially curated first-aid kit to each participant, equipping them with the necessary tools to handle emergencies effectively.



First Aid Awareness Program - Navghar



First Aid Awareness Program - JNPT



First Aid Awareness Program - Navghar

Supported National Tuberculosis (TB) Elimination Programme:

IAVL Navghar team distributed food materials to 125 patients over a span of six months at Koproli village, Gavhan village, and Uran, Maharashtra. A healthy diet plays a crucial role in supporting the recovery and well-being of those fighting against TB. With this initiative, we aimed to alleviate the burden on these patients by providing them with nutritious food. The distribution took place across three Primary Health Centers (PHCs) located in Kop-roli village, Gavhan village, and Uran.



TB Activity - Navghar



ECG Machine Donation

Donation of ECG Machine:

In January 2024, IAVL donated ECG machines to Dr. Prabhakar Patwardhan Smruti Rugnalyaa Hospital located in Panvel, in Raigadh District of Maharashtra to support the needy patients.

Eye Checkup Camp and Cataract Surgery support:

IAVL NRL team organised Eye Screening Camp at Sandhakud village, Paradip, Odisha offering free cataract surgery, spectacle distribution, and medicine dispensation. The program successfully reached out to 443 beneficiaries, providing essential eye care services. Among these, 283 individuals received spectacles, to address their vision needs, and 311 beneficiaries were provided with essential medicines and 10 patients received assistance for cataract surgery.



◆ Swachbharath

Donation of Waste Collection Vehicle and Dustbin:

IAVL Navghar Terminal donated a waste collection vehicle to Dighode Grampanchayat as a step towards Swachh Bharat - Clean India, Healthy India. The initiative was widely covered in regional media.



Dustbin Donation:

In Jan 2024, the terminal donated 50 dustbins to Gram Panchayat Pagote, Raigarh District for distribution in various strategic places in village as a proactive step in contributing to societal welfare and cleanliness. This initiative helps in proper segregation of waste and promoting hygienic environment in the community.

Education

School Infrastructure Upgrade:

JNPT: The team took the task of repairing and modifying a school at Phunde village near JNPT terminal. This initiative will enable a better learning environment for the young minds. The team also fixed MS grills to gallery of Raigad Zilla Parishad school in Gavthan village, and extended support in mitigating issue of major security concern of the school.

Paradip BOOT: The team constructed essential Toilet Blocks at Srimaa Govt High School, Paradip Garh. This initiative will benefit approximately 800 students, comprising around 480 girls and 320 boys, contributing to a healthier and more conducive learning environment.



School Renovation Project - JNPT



Toilet Construction - Paradip BOOT



Toilet Construction - Paradip BOOT



School Renovation Project - JNPT

Navghar: School renovation projects completed by Navghar terminal are:

- Renovation of seven rooms of Mahatma Gandhi Vidhlaya, Digodhe School. This initiative will benefit 700 students studying at the school.
- The team funded for fixing MS grills to gallery of Raigad Zilla Parishad school in Gavthan village, and extended support in mitigating issue of major security concern of the school.



Dighode School - Navghar



Safety Grills fixed to wall at ZP school - Navghar



Inauguration of New School Building, Devda - Raipur

Raipur: The terminal has completed series of projects aimed at enhancing the well-being of community, with a particular focus on education. Projects include:

- Inauguration of new school building premises at Government Pre-Secondary School, Devda Village, Raipur
- Renovation of class room, Installation, of Electrical fittings & furniture and construction of toilet at government primary school, Sonpari, Devda village, Raipur

- Compound wall, toilet construction and playground development, Devda Village, Raipur
- Development of Badminton & Volley ball court and Garden at higher Sec School, Gujra, Raipur
- Construction of Toilet Blocks, Lakholi
- Providing furniture in schools at Devda, Gujra and Lakholi village.



Compound Wall, Toilet Construction & Playground Development - Raipur



Development of Badminton & Volley Ball Court, Garden - Raipur



Toilet Block Facility - Raipur

These initiatives shall benefit over several school students, ensuring a conducive learning environment and contributing to the overall improvement of their educational experience.

Multi-purpose Hall Construction and Computer Training Center:

Raipur team constructed multi purpose activity hall and a computer training center at Devda village, Raipur. The hall serves as a hub for various income-generating activities, such as making papad, agarbatti, masala and other such products which the women of the village can sell in the market. The Computer Training Centre is equipped to offer comprehensive training programs aimed at enhancing digital literacy and computer skills among the villagers. This initiative is important in empowering the youth with the necessary tools to succeed in an increasingly digital world, thereby boosting employment opportunities and economic development in the region.

Similar initiatives are being implemented in other villages. In Gujra Village, Raipur, a common work area hall has been constructed. This hall will provide a space for women to engage in collaborative activities and participate in income-generating projects



Multipurpose Hall



Work Area for Women



Work Area for Women

Renovating the Grain Storage Godown at the Tehsildar Office, Uran District Raigad:

The renovation project involves installing roof ventilators for improved air circulation, new gates and CCTV cameras for enhanced security, painting for a refreshed look, and adding a water tank and cooler to provide clean drinking water, particularly during hot weather.

Donation for Aiding Homeless Children:

IAVL donated funds to Jeevan Samvardhan Foundation aiding 200 homeless children. The contribution will help to rehabilitate children affected by various social issues, and to nurture them into healthy youth, thereby fostering a self-reliant society.



CSR initiatives covered by local media:



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ପାରଦ୍ୱୀପ, ୧୯୩୩(ଖମ୍ବି): ପାରଦ୍ୱୀପ ପୌରାଜ୍ଞ ଅଧିକାରୀ ଶ୍ରୀ ଶ୍ରୀ ରାଜକାନ୍ତ କୁମାର ଦାସଙ୍କ ପ୍ରାଧିକାରରେ ଇଣ୍ଡିଆନ ଓଲ୍ ଆଡାନି ଭେଣ୍ଚର୍ସ ପକ୍ଷରୁ ଏକ ତିନିଦିନିଆ ଚକ୍ଷୁ ଚିକିତ୍ସା ଶିବିର ଆରମ୍ଭ ହୋଇଛି । ଏହି ଶିବିରରେ ଚକ୍ଷୁ ଚିକିତ୍ସା, ଚକ୍ଷୁ ଚିକିତ୍ସା ଓ ଚକ୍ଷୁ ଚିକିତ୍ସା ପ୍ରଭୃତି ସେବା ଯୋଗାଇ ଦିଆଯାଇଛି ।

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IndianOil Adani Ventures Initiates Three-Day Free Eye Checkup Camp

Paradip, March 01, 2024: In a philanthropic gesture, IndianOil Adani Ventures has launched a three-day free eye checkup camp at Veerabhadra Temple School located in the Sandhikud area of Paradip town. The initiative aims to provide essential eye care services to the underserved residents of the locality. The inaugural ceremony of the eye care camp was graced by E. Chaitanya, Regional Chief Manager of IndianOil Adani Ventures Limited, India, who formally inaugurated the camp. The event was attended by esteemed guests including Jagannath Das, ophthalmologist Dr. Dharmendra Pradhan and Dr. Binoyan Mahapatra, along with an eight-member medical team. The camp offers free eye examinations and distribution of spectacles and basic medications to the needy, particularly senior citizens and the less fortunate residing in densely populated areas. The first day of the camp witnessed a significant turnout, with hundreds of eye patients benefiting from the services rendered. The camp is scheduled to conclude on Thursday, March 7, after three days of providing much-needed eye care assistance to the community.



Naba Kumar Behera, Ramkanta Panda, Bhadransu, Bhaktar Acharya, and Gaurav Kumar Behera, (from ward committee, who were present as guests of honor. Last by

ଷଷ୍ଠକୁଦରେ ମାଗଣା ଚକ୍ଷୁ ଚିକିତ୍ସା ଶିବିର

ପାରଦ୍ୱୀପ, ୧୯୩୩(ଖମ୍ବି): ପାରଦ୍ୱୀପ ପୌରାଜ୍ଞ ଅଧିକାରୀ ଶ୍ରୀ ଶ୍ରୀ ରାଜକାନ୍ତ କୁମାର ଦାସଙ୍କ ପ୍ରାଧିକାରରେ ଇଣ୍ଡିଆନ ଓଲ୍ ଆଡାନି ଭେଣ୍ଚର୍ସ ପକ୍ଷରୁ ଏକ ତିନିଦିନିଆ ଚକ୍ଷୁ ଚିକିତ୍ସା ଶିବିର ଆରମ୍ଭ ହୋଇଛି । ଏହି ଶିବିରରେ ଚକ୍ଷୁ ଚିକିତ୍ସା, ଚକ୍ଷୁ ଚିକିତ୍ସା ଓ ଚକ୍ଷୁ ଚିକିତ୍ସା ପ୍ରଭୃତି ସେବା ଯୋଗାଇ ଦିଆଯାଇଛି ।

ପାରଦ୍ୱୀପ, ୧୯୩୩(ଖମ୍ବି): ପାରଦ୍ୱୀପ ପୌରାଜ୍ଞ ଅଧିକାରୀ ଶ୍ରୀ ଶ୍ରୀ ରାଜକାନ୍ତ କୁମାର ଦାସଙ୍କ ପ୍ରାଧିକାରରେ ଇଣ୍ଡିଆନ ଓଲ୍ ଆଡାନି ଭେଣ୍ଚର୍ସ ପକ୍ଷରୁ ଏକ ତିନିଦିନିଆ ଚକ୍ଷୁ ଚିକିତ୍ସା ଶିବିର ଆରମ୍ଭ ହୋଇଛି । ଏହି ଶିବିରରେ ଚକ୍ଷୁ ଚିକିତ୍ସା, ଚକ୍ଷୁ ଚିକିତ୍ସା ଓ ଚକ୍ଷୁ ଚିକିତ୍ସା ପ୍ରଭୃତି ସେବା ଯୋଗାଇ ଦିଆଯାଇଛି ।

ପାରଦ୍ୱୀପ, ୧୯୩୩(ଖମ୍ବି): ପାରଦ୍ୱୀପ ପୌରାଜ୍ଞ ଅଧିକାରୀ ଶ୍ରୀ ଶ୍ରୀ ରାଜକାନ୍ତ କୁମାର ଦାସଙ୍କ ପ୍ରାଧିକାରରେ ଇଣ୍ଡିଆନ ଓଲ୍ ଆଡାନି ଭେଣ୍ଚର୍ସ ପକ୍ଷରୁ ଏକ ତିନିଦିନିଆ ଚକ୍ଷୁ ଚିକିତ୍ସା ଶିବିର ଆରମ୍ଭ ହୋଇଛି । ଏହି ଶିବିରରେ ଚକ୍ଷୁ ଚିକିତ୍ସା, ଚକ୍ଷୁ ଚିକିତ୍ସା ଓ ଚକ୍ଷୁ ଚିକିତ୍ସା ପ୍ରଭୃତି ସେବା ଯୋଗାଇ ଦିଆଯାଇଛି ।



Naba Kumar Behera, Ramkanta Panda, Bhadransu, Bhaktar Acharya, and Gaurav Kumar Behera, (from ward committee, who were present as guests of honor. Last by

HR policy and framework are being continuously enhanced based on stakeholders' engagement:

HR Policies and employee benefit programmes in place includes:

- Code of Conduct
- Prevention of Sexual Harassment
- Mediclaim Group accident Policy
- Employee health and Wellness Programs
- Trainings and Development
- Rewards and Recognition Policy
- Employee Connect and Engagement Programs.
- Work Life Balance

Health Safety Security and Environment:

Health, Safety & Environment is core to IAVL's pursuit of goal "Zero Harm". To maintain a healthy and safe workplace, IAVL continuously engages with stakeholders at all levels.

- 3.5 mn continuous safe manhours for FY24 without any LTI at IAVL group level
- 4 mn continuous safe manhours for FY24 at NRL project without any LTI
- 50 laks cost savings from Solar Energy generation

Lagging Parameter	Leading Parameter
2 LTI	25961 UA/UC Reported
2 LOPC	189 Near miss reported
2 Security Incident	54639 man-hrs of Training Coverage

Safety Campaigns:

- Fire Service Week
- World Environment Day
- Electrical Safety week
- Road Safety Week
- National Safety Week
- UNCHAAI
- Hazard Identification & Risk Assessment (HIRA)
- URJA (Electricity Safety)
- Life Saving Safety Rules (LSSR)
- Figure Injury Prevention & Drop Objective campaign

Safety Campaigns Glimpses:



Electrical Safety Week



ERDMP Training



First Aid Training



BBS Workshop



CPR Trainings



Fire Fighting Training



HIRA & SCABA Training



Fingure Injury Awarness



Fingure Injury Prevention



HSSE Motivational Program



Mockdrill



Mockdrill



HIRA & SCABA Training



LSSR Campaign



Road Safety Campaign



HSSE Motivational Program



LSSR Campaign



Road Safety Awareness



Urja Campaign



Work at Height



Snake Awareness Program



Work at Height



Urja Campaign



Snake Awareness Program



Urja Campaign

Safety Awards:

To promote and recognize Safe behaviors and performance IAVL has internal Safety reward program as well as external prestigious award programs.

External awards won during FY 2023-24 are:

- IAVL won three recognitions at the India Health Safety & Environment Conclave and Awards 2023 conceptualized by Transformance Forums.



Best EHS Management System



Best EHS Program award for Project RAKSHA



Best Construction Safety Management for NRL project

World Safety Organization (WSO) India (State-level) OHS&E Awards, the WSO India presented Raipur Terminal with two prestigious Awards.

- Outstanding Performance, Gold 4 Star Trophy, and Certificate under the category of 'Workplace OHSE Excellence Award'
- Silver 3 Star Trophy and Certificate under the category of Energy Efficiency Award





**Safety King Award from GD Goenka University,
New Delhi – Raipur Terminal**



**National Safety Award by the Fire and Safety Forum
for excellence in safety bagged - Raipur Terminal**



Green Triangle Society Award - ZIAVPL Goa



1 Million Safe Manhours Award - NRL

Fire Service Week:

Fire Service Week was observed at all IAVL locations from April 14th-20th 2023.



Leadership Address - Raipur Terminal



Road Safety Awareness Campaign



Fire Safety Week - Navghar



Medical Emergency Mock drill - NRL



Surprise Mock drill - Dumad Terminal

National Electrical Safety Week Celebration:

To raise awareness about electrical safety and to promote safe practices, National Electrical Safety Week was celebrated at the CUT Raipur Terminal. A series of activities, such as electrical safety campaigns, quizzes, a poster competition and electrical safety awareness drives were conducted during the week of June 26 - July 2, 2023.



Electrical Safety Week Celebration - Raipur

National Safety Week Celebration:

On 4th March 2024, IAVL marked the 53rd National Safety Week across all IAVL locations.



CUT Raipur



ZIAVL Goa



NRL



VWOT Dumad



PHED Jodhpur



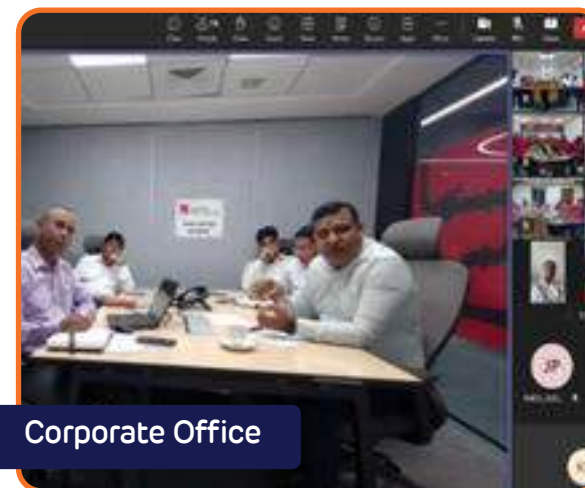
Paradip BOOT



Navghar



IOC JNPT



Corporate Office

Blood Donation Camp:

On June 26, 2023, a Blood Donation Camp was held at the IAVL Corporate Office and CUT Raipur Terminal, where 64 employees and support staff participated. Another camp took place on July 7, 2023, at the Paradip Terminal, with over 80 participants, including employees, their families, support staff, contractual workers, and vendors. These selfless acts have the potential to save countless lives and offer hope to those in need.



Blood Donation - Corporate Office



Blood Donation - Paradip



Blood Donation - Raipur

International Yoga Day celebration:

All IAVL locations embraced the spirit of International Yoga Day and took time off to work on themselves: their health and their well-being.



ZIAVPL



VWOT Dumad



CUT Raipur



JNPT



NRL



Navghar



Corporate Office

03

Governance

Board of Directors

Our dedicated Board of Directors forms the backbone of our organization, steering us towards success. Comprising accomplished professionals and leaders from diverse backgrounds, our board members bring a wealth of expertise to the table.



Sanjay Parashar

Non-Executive Chairman



Raghunadhan A V

Non- Executive Director



Chakresh Kumar Jain

Non- Executive Director



Surjeet Singh Lamba

Non- Executive Director



Birva Chiragbhai Patel

Non- Executive Director



Pranav Choudhury

Non- Executive Director



Manoj Kumar Boradt

Director, Finance



Anubhav Jain

Managing Director

Compliance

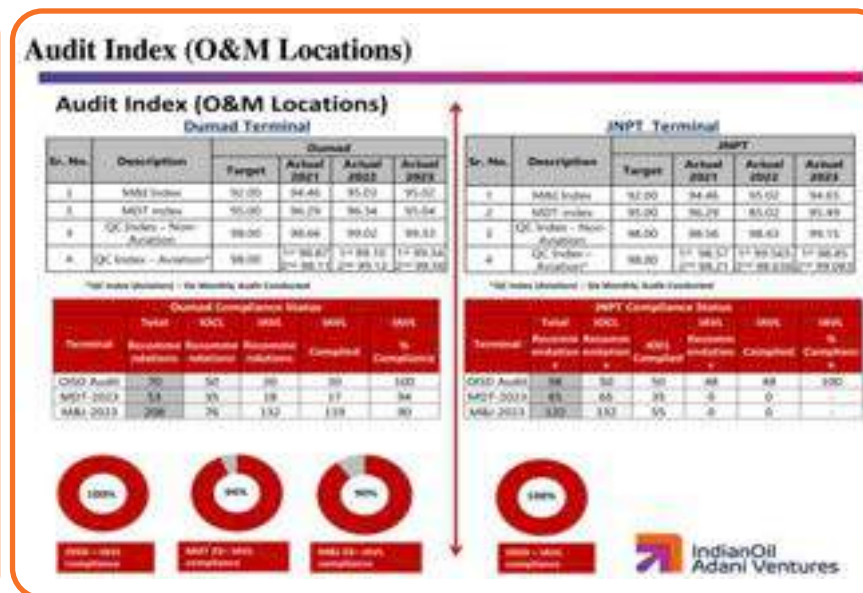
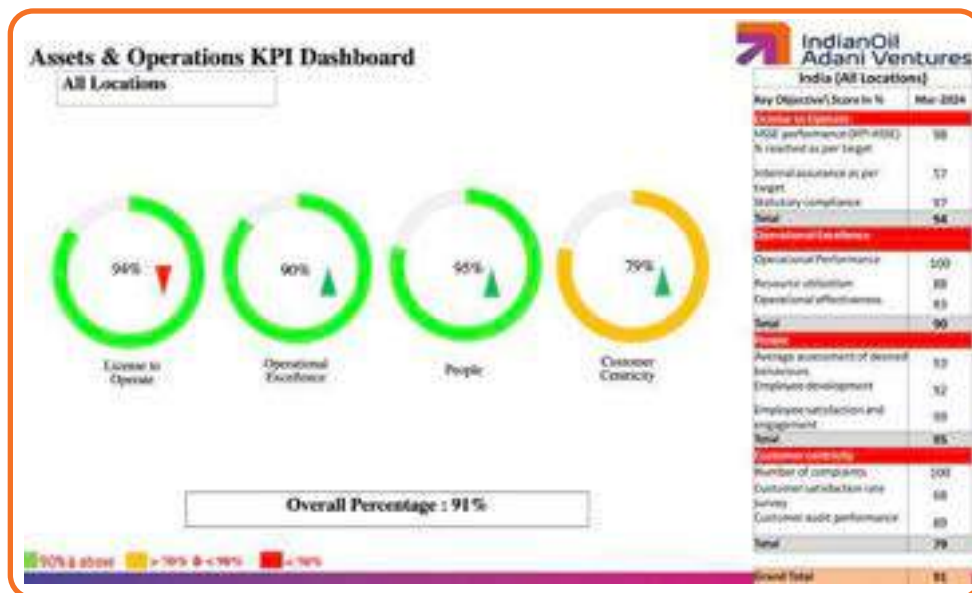
Compliance Insights is an application that is used to manage compliance related activities and ensures user productivity on the assigned tasks. The application manages various processes such as creating tasks, mapping tasks to the users, and setting alerts for the pending and overdue compliance-related tasks. The emails are sent to users to ensure task completion and compliance.

The tool helps to monitor and achieve goals related to ESG



Audit and Assurance

IAVL uses tool like DARPAN for technical audit of all disciplines i.e. HSSE, M&I, Operations and QC for all six POL locations, with reference to Petroleum rules and OISD guidelines.



Quality Policy




Quality Policy

The quality policy of IndianOil Adani Ventures Limited is centered on fulfilling and positively exceeding expectations of our valued external and internal customers in all our activities.

We are committed to satisfying all applicable requirements and continual improvement of the quality management system, which provides a framework for setting quality objectives.

Our key quality objectives are to:

- Consistently meet or exceed customer expectations by achieving excellence in efficiency and extending services conforming to customer requirements including relevant specifications, codes and standards.
- Continuously improve and upgrade our technology and processes for cost effective and high quality solutions.
- Train, educate and motivate all the team members to engage in preparation, implementation and review of the quality management system.
- Meet and exceed health, safety, environment and quality standards as applicable to services provided by us.
- Effectively communicate the quality policy using suitable means of communication to ensure that it is well appreciated within the organisation and also by customers.
- Continuously improve the effectiveness of the quality management system in a systematic and planned manner.
- Encourage our customers to provide regular feedback regarding our services and systems to facilitate continuous all-round improvement to achieve customer delight.



Capt. Anubhav Jain
Managing Director
03-April-2023

IT Policies

The IT policy ensures secure, ethical, and efficient use of technology while safeguarding data integrity and privacy across operations. Regular audits and compliance with industry standards reinforce our commitment to transparency and governance.

- Acceptable Usage Policy
- Access Control Policy
- Asset Management Policy
- Compliance Policy
- Information Security Policy
- Physical and Environmental Security Policy
- Organization of Information Security Policy
- Operations Security Policy
- Incident Response Policy and Procedures
- Change Management Policy

ISO Certification

Certificate of Approval

Issued by Indian Register Quality Systems

Certificate No.
IRQS/240201152

To certify that the Quality Management Systems of

IndianOil Adani Ventures Limited

ADDRESS
Head Office: A-104, 1st Floor,
Godrej Two, Pirojshahnagar,
Eastern Express Highway, Vikhroli (E),
Mumbai – 400 079,
Maharashtra

SITE ADDRESS
<Refer Annexure>

has been assessed and found conforming to the requirements of ISO 9001 : 2015

INITIAL CERTIFICATION DATE MARCH 16, 2017	CURRENT DATE OF GRANTING JULY 15, 2024	EXPIRY DATE MARCH 11, 2027
----------------------------------------------	-------------------------------------------	-------------------------------

CERTIFICATION SCOPE:
Operation and Maintenance of Oil Terminals

AUTHORISED CERTIFICATION BODY SIGNATURE

Shashi Nath Mishra
Head IRQS

This approval is subject to continued satisfaction of the requirements of the Quality Management System of the organization to the above requirements which will be monitored by IRQS during annual surveillance audits. Validity of the Certificate is subject to successful completion of annual surveillance audits. The use of the Accreditation Mark indicates accreditation with respect to activities covered by the certificate with accreditation ID: 0271.

Indian Register Quality Systems (A Division of IRCLASS Systems and Solutions Private Limited)
Head Office: SJA, A-104, Shantkaracharya Marg, Opp. Powai Lake, Powai, Mumbai – 400 072, India. Website: www.irqs.in, www.irclass.org

Certificate of Approval

Issued by Indian Register Quality Systems

Certificate No.
IRQS/240201152

Annexure To

IndianOil Adani Ventures Limited

Sr. No.	Site Address	Scope
1.	Head Office - A-104, 1 st Floor, Godrej Two, Pirojshahnagar, Eastern Express Highway, Vikhroli (E), Mumbai – 400 079, Maharashtra	Marketing of IndianOil Adani Ventures Business and Administration of Sites.
2.	Site 1 Raipur - Raipur Terminal, IndianOil Adani Ventures Limited, Village Lakholi, P.O Lakholi via Arang, Dist. Raipur, Chhatargarh-493441	Operation and Maintenance of Oil Terminals
3.	Site 2 Navghar - Navghar Terminal, IndianOil Adani Ventures Limited, NH-48, Dongiri Node, Navi Mumbai-400707	Operation and Maintenance of Oil Terminals

AUTHORISED CERTIFICATION BODY SIGNATURE

Shashi Nath Mishra
Head IRQS

Indian Register Quality Systems (A Division of IRCLASS Systems and Solutions Private Limited)
Head Office: SJA, A-104, Shantkaracharya Marg, Opp. Powai Lake, Powai, Mumbai – 400 072, India. Website: www.irqs.in, www.irclass.org

Impact Assessment Study

As part of its commitment to process improvement and measuring effectiveness, IAVL conducts impact assessment studies for its CSR projects to evaluate their real-world impact. The report for the F.Y. 22-23 is released as well as published on IAVL website - www.iavl.com



Message from COO

At IAVL, sustainability continues to be a cornerstone of our operational ethos. We recognize that embedding sustainable practices into our business is essential for ensuring long-term value creation and protecting our future. As the global landscape evolves, external challenges demand that businesses not only respond quickly but also proactively shape their sustainability agenda.

Today, stakeholders are seeking more than just excellence in Quality, Cost, and Delivery. They are evaluating companies based on their commitment to Health, Safety, Environment, transparency, ethical conduct, and responsible governance throughout the entire value chain. This shift highlights the growing importance of our role in contributing to a sustainable future.

I would like to express my gratitude to the team for their hard work and valuable insights in putting this report together."

Sincerely,
Atul Kharate
Chief Operating Officer, IAVL





IndianOil Adani Ventures Limited

A-104, 1st Floor, Godrej Two, Pirojshanagar, Eastern Express Highway,
Vikhroli East, Mumbai - 400079.

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